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Storyline Driven Learning

Course end Assessment

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Making Cross-Functional Teams Work

Estimated Duration (5 Hrs.)

skillsoft

PMI Project Management Institute · Registered Education Provider

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PRINCE2® APPROVED EXAMINATION ORGANIZATION

ITIL® TRAINING ORGANIZATION ACCREDITED BY PEOPLECERT

PEARSON VUE-Authorized Test Center

Cross-functional Team Fundamentals

Duration: 1 Hour

- Recognize examples of cross-functional teams
- Recognize how implementing cross-functional teams can benefit you and your organization
- Recognize examples of the advantages of using cross-functional teams
- Recognize when to use a cross-functional team
- Recognize when not to use a cross-functional team

Key Strategies for Managing Cross-functional Teams

Duration: 1 Hour

- Sequence examples of stages in the life of a cross-functional team
- Match examples of problems with stages of cross-functional team development
- Recognize examples of how to manage cross-functional teams successfully in a scenario

Managing Internal Dynamics in a Cross-functional Team

Duration: 1 Hour

- Recognize statements that illustrate the principles of open communication
- Match examples of problems regarding cross-functional team meetings with possible solutions
- Use techniques to make a cross-functional team meeting more effective
- Recognize how to perform the steps for resolving a conflict in a cross-functional team
- Facilitate resolution of a conflict in a cross-functional team

Using Conflict to an Organization's Advantage

Duration: 0.1 Hour

Mediating Project Team Conflict

Duration: 0.1 Hour

Facilitating Work-related Conflict Discussions

Duration: 0.1 Hour